

## Greetings from **Voyqa**

“Go where you feel most alive!” and Indonesia is the land of the opportunities to take the risks. So, don't have a wasted soul and throw all the paint on blank canvas of life.

“Adventurous Bali” is one of ours best-selling product which sheds wilderness of Bali. It gives you the appropriate clothing because there is nothing like bad weather.

**Number of Nights:** 7

**Type of Holiday:** Adventure

**Destination/(s):** Ubud, Gili and Seminyak

**Total Price including Taxes:** Starting from INR 44,400 per person on dual sharing basis



**Travel professionals**  
Save you time and money



**Customized Holidays**  
Customized Experience



**Easy Payments**  
Easy on Pocket



**Customer Centric Team**  
We have your back



**Best Price Guarantee**  
Peace of Mind

**Accommodation**

**The Alena Resort by Pramana**



Four Suites are in two storey units firmly perched on beautiful garden area with large terrace and balcony facing to nature surroundings. With the view the nature and feel the cool breeze under the tropical shade trees to release all tensions and energizing body and soul.

**Address:** Banjar Silungan, Lodtunduh, Kecamatan Ubud, Kabupaten Gianyar, Bali 80571, Indonesia

**Number of Nights:** 2

**Room Type:** Suite

Rooms are designed in contemporary Balinese style using local stone, bamboo, white washed furniture decorated with woven rattan to blend with nature and create classic yet romantic impression. Featuring bamboo ceiling, comfortable bed with soft cotton linens and mosquito net, classic Balinese Kamasan Ramayana series painting and recycled arts work. Private balcony or terrace and spacious bath with shower and Kayon signature terrazzo bath tub overlook to jungles.

**Price is included:**

- Daily Breakfast at Perantenan Restaurant
- Daily afternoon tea with assorted Balinese Sweets
- Free 2Bottles mineral water in room
- Free using bike cycle
- Complimentary welcome tropical fruit basket (replenish everyday)
- Free Daily morning yoga lesson
- Free Daily informative morning walk around the rice field
- Free hourly shuttle service to/from Ubud town (based on schedule)
- Free 15minutes Welcome massage

## Manta Dive Gili Air Resort



Standard Garden Rooms are located at a peaceful setting, further away from the reception areas, providing a comfortable stay for couples or families with children. Each room is equipped with modern facilities and has a semi-open bathroom, providing a chance for a late night star-gazing.

**Address:** Desa Gili Indah, Kec. Pemenang, Gili Indah, Pemenang, Lombok, Nusa Tenggara Bar.  
83352, Indonesia

**Number of Nights:** 2

**Room Type:** Standard Garden Room

**Room Inclusion:**

- Daily Breakfast
- Free 2Bottles mineral water in room

## Aksari Villa Seminyak, Bali



During your stay simply everything revolves around you and your personal needs. Our team will ensure that you will be convenience throughout the entire duration of your stay with personalized butlers and true Balinese serviced villa and facilities. Just make your way to the island of Bali and our team will take care of everything else.

**Address:** Jalan Sunset Road Gang Baik Baik 2 no 8, Seminyak, Kuta, Kabupaten Badung, Bali 80361, Indonesia

**Number Of Nights:** 3

**Room Type:** One Bedroom Villa with Private Pool & Jacuzzi

All of the villas are in the same design and ambiance, additional the 3rd person can be arranged with an extra bed set up in the living area with affordable additional cost. Our villa is in border of Seminyak and Legian, luxury private villa in legian, kuta and seminyak area.

### THE FACILITIES

- Ala Carte Daily breakfast for 2 persons
- Free Scheduled Shuttle to Seminyak shopping street and Nearest Beach (Drop Only)
- Welcome Drinks and Refreshment
- Rose petal and romantic towel decoration on the bed upon arrival
- Turn down Service
- Private Swimming Pool and Jacuzzi
- Complimentary Unlimited Wi-Fi (Unlimited Quota)
- Complimentary Coffee and Tea with Daily Refill

- Complimentary daily mineral water
- 20% Discount for any Spa Treatment at The Vie Spa

## Day Wise Itinerary



### Day 1

#### **Airport Pickup from DPS Airport to Hotel in Ubud**

Airport Pick-Up from Bali-Denpasar Ngurah Rai Airport To Accommodation In Ubud, Bali In A Private Car With Driver.

##### **Inclusive Of**

- Chinese/English-speaking driver
- Insurance provided by the operator
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

##### **Not Inclusive Of**

- Other personal expenses
- Tips and gratuities
- Toll fees

## Day 2

### **Combo ATV and Ayung River Rafting**

Experience river rafting activity with your friends and family and find hidden waterfalls along the way. Ride an ATV through the amazing countryside of Bongkasa Pertiwi, Bali with your safety boots and helmet. Comfortable transfers between your hotel and place of activities on a modern air-conditioned vehicle is included

#### **Inclusive Of**

- Professional guide
- Lunch
- Round-trip transfers to and from your hotel
- Shower room
- All necessary safety equipment
- Locker rental
- 2-hour river rafting experience
- 2-hour ATV experience
- Bottled water or soft drink
- Insurance provided by the operator (for ATV ride; for participants aged 12+)

#### **Itinerary**

- ATV Experience
- Time:
  - 08:30-16:30
  - 10:00-18:00
- Hotel pick up
- Arrive at river rafting location near Ubud artisan village and enjoy welcome drink
- River rafting safety briefing
- River Rafting experience (2 hours)
- Shower and prepare for lunch
- Buffet lunch
- ATV ride safety briefing
- ATV ride experience (2 hours)
- Hotel drop off

## Day 3

### **Transfer From Hotel In Bali To Gili Islands Harbour (SIC)**

Land And Sea (Speedboat/Ferry) Transfer From Accommodation In Bali To Gili Islands (Gili Air, Gili Meno, Gili Trawangan, Senggigi Beach At Lombok). Transfer Is Available For 9 AM And 1 PM Departure. Pickup Will Be 2.5-3 Hour Before Departure.

## Inclusive Of

- Insurance provided by the operator
- Fast boat ticket (one way)
- Refreshments
- Luggage allowance (25kg)
- Air-conditioned car transport for hotel drop off service

## Day 4

### Full Day Snorkelling Tour At 3 Gili Islands

On This Fully Guided Day Tour from Lombok Discover Marvel At The Northern Coast Gili Islands. Discover Beautiful Coral Reefs and Snorkel In Turquoise Waters Along With An Underwater Statue And A Wreck Site. Fully Enjoy This Tour with Convenient Hotel Transfers and An English/Bahasa-Speaking Tour Guide

## Inclusive Of

- Admission to attractions
- English/Bahasa Indonesia-speaking guide
- Drinks
- Bottled drinking water
- All necessary gear
- Round-trip transfers to and from your hotel
- Insurance provided by the operator
- Boat charter
- Donation

## Itinerary

- Gili Trawangan, Gili Meno, and Gili Air Snorkeling Tour
- Time: 08:30-16:30
- Hotel pick up
- Arrive at Teluk Kodek pier
- Take a boat charter to Gili Trawangan
- Arrive in Gili Trawangan
- Go snorkelling and visit the Turtle Conservation
- Depart to Gili Meno
- Arrive at Gili Meno
- Enjoy some snorkeling from the boat
- Depart for Gili Air
- Arrive at Gili Air
- Lunch (at own expense)
- Snorkelling
- Return to Teluk Kodek pier
- Return to your hotel and stop at Nipah Hill to take photos
- The schedule is subject to change depending on traffic and weather conditions on your activity date

## Day 5

### **Ferry Transfer from Gili Trawangan To Bali Incl. Hotel Drop-Off**

**Ground Transfer Only from Given Locations, No Ground Transfer In Gili, Ferry Tickets**

#### **Inclusive Of**

- Insurance provided by the operator
- Fast boat ticket (one way)
- Refreshments
- Luggage allowance (25kg)
- Air-conditioned car transport for hotel drop off service

## Day 6

### **North Bali Dolphin Watching Trip**

Spot the charming dolphins by travelling to North Bali and admire a breath-taking sunrise view. Unwind by experiencing magical healing waters of Banjar Natural Hot Spring's. Visit Handara Gate of Heaven, one of the most Instagrammed spots on the island,

#### **Inclusive Of**

- English-speaking guide
- Round-trip transfers to and from your hotel
- Shared boat for dolphin sightseeing
- Admission to attractions
- Parking fees
- Bottled drinking water

#### **Itinerary**

- Dolphin Watching, Hot Spring, and Handara Gate
- Hotel pick up Time: 03:00
- Arrive at Lovina Beach for the sunrise and dolphin watching Time: 05:30
- Enjoy the marvellous sunrise while watching the dolphins Time: 06:00-07:30
- Visit the Banjar Natural Hot Spring Village Time: 08:30-09:30
- Visit the largest Buddhist temple in Bali Time: 10:30-11:00
- Visit Handara Gate of Heaven Time: 12:00
- Return to the hotel, end of the trip Time: 12:30

## Day 7



## Mount Batur Caldera Sunrise Trekking Experience

Mount Batur Caldera with this light trekking trip and a spectacular sunrise view. Reach Pulak Village by sailing across Lake Batur, a popular camping spot at the foothills. Be rewarded with a breathtaking panoramic sight from the summit and brave the rugged terrain. Sit back and relax as the sun rises over Mount Batur and Lake Batur.

### Inclusive Of

- Round-trip transfers to and from your hotel
- Breakfast
- Bottled drinking water
- Parking fees
- Fuel fees
- Round trip boat transfers across Lake Batur
- Head torch
- English-speaking guide
- Insurance provided by the operator
  
- Admission to attractions: Kintamani area and coffee plantation

### Itinerary

- Time: 02:00-10:30
- Hotel pick up
- Arrive at Ulundanu Temple and cross Lake Batur by traditional boat
- Start trekking from Pulak Village
- Arrive at the sunrise point and enjoy breakfast
- Trek around Caldera Crater and descent to Pulak Village
- Depart from Pulak Village and cross Lake Batur by traditional boat
- Visit Dewi Danu Golden Statue
- Arrive back at Ulundanu Temple
- Visit a traditional Bali coffee plantation
- End of activity, hotel drop off

## Day 8

### Airport Dropoff From Hotel In Bali To DPS Airport (PVT)

Airport Drop-Off From Accommodation In Kuta, Seminyak, Jimbaran, Nusa Dua, Legian, Seminyak, Denpasar, Sanur To Bali-Denpasar Ngurah Rai Airport In A Private Car With Driver

### Inclusive Of

- Chinese/English-speaking driver
- Insurance provided by the operator
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

## Not Inclusive Of

- Other personal expenses
- Tips and gratuities
- Toll fees

## Package Inclusions

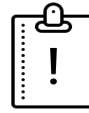


- Room in 4-star accommodation in Ubud, Bali for 2 Nights
- Room in 3-star accommodation in Lombok, Gili for 2 Nights
- Room in 4-star accommodation in Nusa Dua for 3 Nights
- Parking and Toll tax Airport pick-up from DPS airport to hotel in Ubud (PVT)
- Combo ATV and Ayung River Rafting
- Transfer from hotel in Bali to Gili Islands Harbour (SIC)
- Full day snorkeling tour at 3 Gili Islands including lunch (SIC)
- Ferry transfer from Gili Trawangan to Bali incl. hotel drop-off (SIC)
- North Bali Dolphin Watching Trip
- Mount Batur Caldera Sunrise Trekking Experience
- Airport drop-off from hotel in Bali to DPS Airport (PVT)
- 5% GST Included

## Package Exclusions



- Alcoholic / Non- Alcoholic beverages
- Entrance fees to monuments and museums unless mentioned in the itinerary
- All personal expenses, optional tours and extra meals not mentioned in 'Package Inclusions'
- Travel insurance Camera fee Tips, laundry & phone call Anything not mentioned in 'Package Inclusions'
- Any local/Govt./MC taxes if needed to be paid at the destination/Hotel Expenses caused by factors beyond our control like rail and flight delays, roadblocks, vehicle malfunctions, political disturbances etc.



## Important Information

- Please note that some activities are not suitable for children and in some activities children are not even allowed. In such case, if you have made any payment for the children for the said activity, the charges/payment made by you for the child/children will be refunded to you for the activities wherein children either are not allowed or activities which are not suitable for the children.
- Your e-tickets and/or hotel e-vouchers will be shared with you within 3-5 working days after reservation. Activity vouchers will be shared on a real-time basis before/while on tour. Some activities/transfers do not require vouchers. Vouchers are cumulative, two or more vouchers can be clubbed together to make a booking. The date of sharing the vouchers given in the confirmation is estimated time and nonbinding otherwise confirmed by us in writing.
- Our Tour Support team will get in touch with you just before your trip starts and will explain the trip details & do's and don'ts. The Tour Support team will constantly be in your touch via means of Calls, WhatsApp, and e-mails. Please ensure to get an International roaming plan or arrange a local number for us to be able to stay in contact with you/travellers. Passports should be valid for a minimum of 6 months from the date of travel (9 months in case of Malaysia) and keep/print all your travel documents before leaving for the airport. If the passenger is looking at obtaining Visa On Arrival, he/she should be aware of the documents and requirements of the specific country to successfully obtain the Visa On Arrival. Voyqa is not responsible for any non-grant of visa to traveller.
- In cases where Voyqa is assisting the passenger with visa application, please note that the company only acts as a visa facilitator. Granting or refusing the visa application is at the sole discretion of the Consulate/Embassy/Immigration Department of that specific country.
- The package price doesn't include special dinner or mandatory charges levied by the hotels especially during New Year and Christmas or any special occasions.
- Surcharges applicable for late night /early morning/midnight/arrival and departures.
- Waiting time for transfers SIC 10 Mins and Private 20 Mins from the scheduled time, After that guest shall be marked NO SHOW.
- Please note making calls while abroad can exhaust your balance in no time. Consider activating an international roaming pack. or get a local SIM, calling card, as Voyqa will not be held responsible if you miss any of the transfers due to lack of communication. Addition cost will be borne (if any) by the customer for any further arrangements. No refund will be provided if customer makes its own arrangements for the missed transfer.



## Terms and Conditions

### Payment policy

- All payments towards the tour cost must be made by the customer to the company in accordance with the procedure and time frame mentioned in the agreed package.
- The package offers flexible payment rules depending upon the advance purchase period or the inclusions. However, at times because of dynamic airline prices or peak season, we may ask you to furnish a higher amount before we start issuing the final vouchers. Above payment policy is subject to change during peak seasons. Passports should be valid for a minimum of 6 months from the date of travel. PAN card copies are required for all bookings.
- In case you reserve your booking by paying deposit, the same will be non-refundable, in case you do not pay the remaining amount on due date because of any reason or cancel your holiday. In situation of payment failure on due date, the package may get cancelled. We may try to realign the package if possible but the customer will have to bear the cost difference and penalties. It will be customer's responsibility to remember all the deadlines and due dates. Final vouchers can only be issued once Voyqa has received full payment. The booking is deemed cancelled if full payment is not received by the due date agreed between Voyqa and the customer while making the reservation. It is solely customer's responsibility to make the payment by the agreed date even if no reminders are being sent by Voyqa.
- For Air Tickets issued / blocked within the time limit: Full amount of the flight to be collected before issuance, else price will be subject to change.
- The customer hereby agrees that customized package is as per his/her will and choice. No claim on the combination, price of package, category and type of service shall be entertained by Voyqa.]
- The booking of the final combined package shall be subject to availability. Final price is as per inclusions selected by the customers. In case, the customer has changed any component, the same will be updated in price. Customers' final confirmation will have exact components which were selected and reviewed by the customer while booking the package.

## **Booking and Confirmation**

- When reserving a package your name, address, arrival and departure time and method of payment are required. A reservation is binding once it has been confirmed verbally or in writing and you have received a reservation confirmation number. Voyqa is entitled to apply different kinds of rules such as reservation fee or credit card guarantee in order to secure the reservation.
- Urgent Departures/High Season Reservations - Alternative Hotel(s) With Similar Standards Will Be Offered If The Mentioned Hotel Is Unavailable/ Overbooked.
- The holiday packages listed on Voyqa are only proposed holiday itinerary. Voyqa does not hold any confirmed reservations of the travel products in such itineraries. The same is subject to availability at the time of booking. Even the tour cost might change based on the actual availability of the travel services included in the tour.
- Your booking request will be processed for confirmation of prices and availability of services as requested by you. Only after confirmation about the prices and availability received from you, Voyqa will be bound to provide you the requested service subject to you making full payment and complying with Terms & Conditions.
- Itinerary timings in the tour are approximate and may be subject to change.

- Holiday packages including the airfare might change as per the airfare structure of the airline during the time of booking. The total fare may go up due to an increase in the fuel price, change in government regulations, taxes and other costs which are not in control of Voyqa.
- If it is deemed, Voyqa may sometimes amend the itinerary for the convenience and safety of the passengers. However, in such cases, Voyqa will ensure that all the services remain the same. If the itinerary is altered or changed, the same will be communicated to the customer before the booking or before the departure of the tour, whichever is first.
- Transfers and sightseeing on SIC basis means transport through a comfortable coach/bus/van depending on the total number of passengers travelling with you on that same tour. Please note that Voyqa will be putting together all the passengers arriving around the same time and dropping them at their respective hotels. You may talk to our holiday experts for private transfers/ transport facility, which will be made available at an additional cost.
- Voyqa, if deemed, may change, postpone or delay the date of departure or conclusion of the tour or amend the travel route due to some unprecedented reasons like inclement weather, snow conditions, political restrictions or any other cause. In the event of such changes/delays, Voyqa will not be liable for any refund of tour price (in whole or in part) or other compensation for any injury, loss or damage.
- Voyqa is not liable if an airline cancels, reschedules, or delays a flight for any given reason. If the passenger has purchased air ticket through Voyqa, we will try to assist in making new arrangements provided the passenger has not already checked-in with the airline for the onward flight segment. In such cases, the fare difference amount will need to be borne by the passenger. Voyqa will assist with all the special requests by passengers on the tour such as special meals, preferred seats, wheelchairs and other requirements at all points of time and also arrange to send the confirmation for the same from the relevant service provider. However, if on a tour the relevant service is not provided/ available despite the request by Voyqa, then in such case, Voyqa will not be liable for any damages or additional cost.
- Independent activities chosen by the passenger shall not be arranged by Voyqa during the tour. However, Voyqa may, depending on the tour course, arrange such activities under separate conditions at an additional cost. Voyqa may refuse passenger participation if it If the passenger makes his/her own flight arrangement, Voyqa will not be liable for any loss resulting from flight cancellation/delays/changes in international gateways, itineraries or travel dates. Voyqa recommends that passenger should not purchase airline tickets with high penalty charges for changes/amendments.
- During local and national holidays, on special events, peak seasons, on long weekends, and during religious occasions, entry to certain facilities such as churches, restaurants, hotels, shopping malls, markets, and museums may be limited or not available. In such cases, alternatives will be offered where ever possible and, if there would be any the cost difference the same will need to be borne by the customer. Voyqa will not be liable for any closures, necessary itinerary changes or curtailments on the tour for any reason.

## **Cancellation & No-show Policy**

- By making a Package Reservation with a Voyqa, you accept and agree to the relevant cancellation and no-show policy of that Voyqa, and to any additional (delivery) terms and conditions of the Voyqa that may apply to your Package including for services rendered and/or products offered by the Voyqa.

- Please note that certain rates, fees or special offers are not eligible for cancellation, refund or change. Applicable city/tourist tax may still be charged by in the event of a no-show or charged cancellation. Please check the (reservation) details of your product or service of choice thoroughly for any such conditions prior to making your reservation. Please note that a Package Reservation which requires down payment or (wholly or partly) prepayment may be cancelled (without a prior notice of default or warning) insofar the relevant (remaining) amount(s) cannot be collected in full on the relevant due or payment date in accordance with the relevant payment policy of the reservation. Cancellation and prepayment policies may vary per segment, product or service of each package.
- Please carefully read important information in your reservation confirmation for additional policies as may be applied by the Voyqa (e.g. in respect of age requirement, security deposit, non-cancellation/additional supplements for group bookings, extra beds/no free breakfast, pets/cards accepted). Late payment, wrong bank, debit or credit card details, invalid credit/debit cards or insufficient funds are for your own risk and account and you shall not be entitled to any refund of any (non-refundable) prepaid amount unless the Voyqa agrees or allows otherwise under its (pre)payment and cancellation policy.
- If you wish to review, adjust or cancel your Reservation, please revert to the confirmation email and follow the instructions therein. Please note that you may be charged for your cancellation in accordance with the Voyqa cancellation, (pre)payment and no-show policy or not be entitled to any repayment of any (pre)paid amount. We recommend that you read the cancellation, (pre)payment and no-show policy carefully prior to making your reservation and remember to make further payments on time as may be required for the relevant reservation.
- If you have a late or delayed arrival on the check-in date or only arrive the next day, make sure to (timely/promptly) communicate this with the Voyqa so we know when to expect you to avoid cancellation of your Trip (Reservation) or charge of the no-show fee. Our customer service/support department can help you if needed with informing the trip provider. Voyqa does not accept any liability or responsibility for the consequences of your delayed arrival or any cancellation or charged no-show fee by the trip provider.

## Hotel Policy

The standard check-in time is 02:00 PM and the standard check-out time is 11:00 AM. Early check-in or late check-out is strictly subjected to availability and may be chargeable by the hotel. Any early check-in or late check-out request must be directed and reconfirmed with hotel and may be chargeable by the hotel directly.